CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1. GRANT AWARD NUMBER: DV09091028 & DR09011028 DATE OF SITE VIST:

4/29/10 & 4/30/10

2. GRANT PERIOD: 7/1/2009 - 6/30/2010

3. **RECIPIENT/IMPLEMENTING AGENCY:** Women's Resource Center

4. **PROJECT DIRECTOR:** Marva Bledsoe

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	<u>TITI</u>	<u>LE</u>	AGENCY	<u>Y</u>	
Marva Bledsoe	Executive Director		Women's Resource Center		
Laura Kimsey	Director of Business Services		Women's Resource Center		
Jill Morgan	Director of Client Services		Women's Resource Center		
Lindsay Samson	Director of Resid	lential	Women's Resource	Center	
Shanon Conner	House Manager		Women's Resource	Center	
Megan Petrides	Case Manager		Women's Resource	Center	
Signature of Program Specialist	 Date	Signature of	Section Chief	—————Date	
Signature of Frogram Specianst	Date	Signature of	Section Chief	Date	
Signature of Project Representat	ive Date				

ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>	
1. OPERATIONAL DOCUMENTS				
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 				
Comments:				
2. <u>FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ</u> AMERICAN INDIAN ORGANIZATIONS ONLY	ZATION	(CBO	<u>) &</u>	
 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government. Does the certificate show: 	\boxtimes			
 Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 				
Comments:				
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section	2153)			
• Does the project have their CEQA documentation on file?	\boxtimes			
Comments: Obtained a copy from the project to be placed in their Cal EMA Ma	aster file	at Head	dquarters	
4. PROOF OF AUTHORITY (R.H. Section 1350)				
• Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy				
Comments:				

7/14/2010

	ISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
5. ORG	ANIZATIONAL CHART			
	iew the organizational chart. Are all budgeted positions	\boxtimes		
iden	tified?			
Commen	ts:			
6. <u>Cal I</u>	EMA MODIFICATION (Cal EMA 2-223)			
• Rev	lew the purpose/preparation of Grant Award Modification	\bowtie		
	EMA 2-223). [R. H. Section 7500] (Instruct the project staff		ш	ш
	he procedure to obtain the most recent forms from Cal EMA			
	site.)			
	odification is needed for the following:			
	Budget changes			
	Change in key personnel			
	Adding/changing additional signers			
	Change goals/objectives, or activities			
	Address change			
	Other			
Commen	ts: At the time of the site visit I was advised that the email addresses for	staff ar	e going	to be
changed	in the near future. I advised them that a Grant Award Modification (For	m 2-223	3) with	a revi
7. <u>PER</u>				
. Dan	sonnel policies	igtimes		
requ	s the project staff have access to written personnel policies as ired? [R. H. Section 2130]	\boxtimes		
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• Do j	s the project staff have access to written personnel policies as ired? [R. H. Section 2130] policies include: Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and current job duties/descriptions A current Drug Free Workplace policy statement on file			
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ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>	
• Are timesheets (paid staff & volunteer) signed by staff & approved by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor)				
Comments: Reviewed Volunteer, House Manager, and Couselor timesheets.				
9. <u>DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER</u>				
• Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction?				
 Name of individual who approves purchases. \$500 or less is approved by Laura. \$500 or more is approved by Marva. 				
 Name of individual who writes checks. Laura creates the disbursement voucher & the Administrative Assistant creates the actual check. 				
Name of individual(s) who signs checks. Jill Morgan or Lindsay Samson				
Comments:				
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]				
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?	\boxtimes			
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 	\boxtimes			
Comments: The project uses Accpic. The project has made no major equipment during the 09/10 fiscal year.	nt purchas	es with	grant fu	nds
11. PROJECT EXPENDITURES				
• Is the project's expenditure rate commensurate with the elapsed period of the grant?				
 Are the project's expenditures being made in accordance with the terms of the Grant Award Agreement? 				
 Does the project need to submit a Grant Award Modification Request (Cal EMA Form 2-223)? 				
• Is the project up-to-date with the submission of Cal EMA Form 2-201?				
 Does the project need to submit a Grant Award Modification Request (Cal EMA Form 2-223)? Is the project up-to-date with the submission of Cal EMA Form 				

Comments:

12. MATCH REQUIREMENTS

A.	ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>
	• Does the project have a match requirement?	\boxtimes		
	• Is the project meeting the match requirement?	\boxtimes		
	 Review the supporting documentation to substantiate cash or in-kind match. 			
	Comments: The project has in kind and cash match from volunteers as well as frees.	unds fron	n marri	age license
	13. EEO POLICY			
	• Go over EEO checklist. (Separate document)			
	Comments:			

<u>B.</u>	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
GENI	ERAL			
	1. PROGRAM GOALS AND OBJECTIVES			
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the project meeting the program goals and objectives?			
	 Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 			
	Comments: The project does need a modification to revise their projected numbe and remaining 3rd & 4th quarters of their progress report.	rs for th	e 09/10) fiscal year
	2. PROGRESS REPORT			
	• Discuss and review the programmatic Progress Report requirements.			
	Comments: At the time of the site visit I discussed the need for the staff working fill in all information where requested. I was told there seems to be an issue with to provide technical assistance to help them complete the form in its entirety.	-	_	-
	3. SOURCE DOCUMENTATION – Programmatic			
	 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 			
	Comments:			
	4. OPERATIONAL AGREEMENTS			
	• Does the project have current Operational Agreements as required by the Grant Award Agreement (three years in length)?			
	Comments: All Operational Agreements are current. I advised them of the three	year rul	e for O	A's.
	5. PROJECT STAFF DUTIES			
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?			

Comments: I attempted to meet with as many staff as possible but due to scheduling conflicts or staff assisting clients at the time of the site visit I was unable to meet the majority of the individuals listed on the organization chart and the budget pages even after coming back a 2nd day.

B.

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	YES	<u>NO</u>	<u>N/A</u>	
<u> DIRI</u>	ECT SERVICES				
	 1. Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress 	\boxtimes			
	report (PR). • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.				
	Comments:				
	 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: YWCA; Center for Community Solutions				
	 3. Business Center • Business center open during routine business hours. • Staff coverage provided during lunchtime and staff meetings. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours per day. Victims and children with disabilities accommodated. 				
	 Children's services provided. Accommodations for schooling made while children are in shelter. Written protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	5. Emergency food and/or clothingEmergency food and/or clothing provided to DV victims and their children.	\boxtimes			

SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
 If emergency food and/or clothing is referred, OA on file with service providers. 				
 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
Comments: The project also owns and runs a Thrift store called Women's R	esource Cent	er's Re	sale Sho	p.
 6. 24 hour emergency response to Law Enforcement (LE) • Written protocol in place to address LE referrals. • Current OA on file with local LE. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
Comments: Project mainly contracts with Oceanside PD.				
 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
Comments:				
 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/7 to shelter to other safe location. 	\boxtimes			
 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
Comments:				
 9. Counseling to children of DV victims Free, age-appropriate counseling provided to children of DV victims. If counseling is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
Comments: The project does not need to refer out. They're able to adequate	ly provide th	ese ser	vices.	
10. Court and Social Service Advocacy for DV victimsVictim advocacy to social services agencies provided.	\boxtimes			

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>	
	 Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	11. Legal AssistanceLegal assistance with TRO's and other protective and/or custody orders.	\boxtimes			
	 If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: YWCA provides a free Legal Clinic every Tuesday.				
	 12. Local community services Involvement in local DV Council or other collaborative partnerships. Referrals made to other agencies in the DV services network. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Shelter & Support Services Committee as well as North County All	iance for	Change	e.	
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with 	\boxtimes			
	 service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
40-H	Comments: OUR TRAINING				
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				
	Comments:				
	2. Does the project have a current Training Summary/Training Syllabus which meets the requirements of Training Curriculum Resource and Development Guide?				

С.	SUPPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	Comments:				
4DD	DITIONAL REQUIREMENTS				
	1. Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA?				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments:				
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?				
	Comments:				
	5. Does the project have a documented policy for the handling and storage of confidential client information per the RFA?				
	Comments:				
	6. Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:				
	 Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of Directors; 				
	 Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases. 				
	Comments: Policies and procedures were approved by the Board on 4/19/09.				

C.	SUPPLEMENTAL	PROGRAMMATIC REVIEW
C.	OUTTLEMENTAL	T NUJUTNAMMA TIU NE VIEV

YES NO N/A

NOTES:

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s): Women's Resource Center

IMPLEMENTING AGENCY: Women's Resource Center

GRANT AWARD #(s): DV09 09 1028

FEDERAL \$: 147,435 (without match) - 164,208 (with match)

STATE \$: 184,968 (without match) - 219,072 (with match)

CONTACT PERSON AT SITE: Laura Kimsey

TELEPHONE #: 760.757.3500 x 113

E-MAIL ADDRESS: Laura.Kimsey@wrcsd.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (Cal EMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by Cal EMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that Cal EMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

	1.	EEO POLICY - A current Equal Employment Opportunity Policy Statement. The statement should specifically state that the agency is an equal opportunity employer and does not discriminate on the basis of race, color, religious creed, ancestry, national origin, age, sex (including pregnancy, childbirth or related medical conditions), marital status, sexual orientation (heterosexuality, homosexuality and bisexuality), medical condition (cancer and genetic characteristics), or disability (medical and physical, including HIV and AIDS), and denial of family medical care leave and pregnancy leave. Additionally, this policy must also apply to deliveries of services to clients and volunteers. This policy must be posted in a prominent place accessible to employees, applicants and clients. YES (Request a copy of the policy and indicate if has been issued to staff.) NO (Provide attachment 1B)
	2.	SEXUAL HARASSMENT POLICY - A current policy specifically stating all employees have a right to work in an environment free from all forms of
		discrimination, including sexual harassment, retaliation and hostile work
		environment. YES (Request a copy of the policy.)
		NO (Provide attachment 2B)
	3.	DISCRIMINATION COMPLAINT PROCEDURE - Has the recipient adopted a
		discrimination complaint procedure for filing complaints, both for their employees,
		volunteers and clients? YES (Request a copy of the procedure.)
		NO (Provide attachment 3B)
		4. NONDISCRIMINATION POSTER - The CA Department of Fair Employment and Housing (DFEH) poster entitled "Harassment or Discrimination in Employment is Prohibited by Law" must be posted in a conspicuous location accessible to employees and applicants for employment. YES
\boxtimes		5. PUBLICATIONS – Does the recruitment materials or publications include a policy statement of nondiscrimination for participants, beneficiaries, applicants, or
		employees?
		YES (Request copy of document) NO
		6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?
		IAME: Laura Kimsey
		TITLE: Director of Business Services HONE: 760.757.3500 x 113
	r	L-WALL Laura. Killisey @ wicsu.org

California Emergency Management Agency EEO CHECKLIST - B

7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.). YES NO
8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client? YES NO
9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public. YES (Request a copy) NO (provide attachment 10A)
10. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES ⋈ (Request a copy) NO ⋈ (provide attachment 11A)
*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP). I hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.
PROGRAM SPECIALIST NAME: Joimeiko Coulbourn
PROGRAM SPECIALIST TELEPHONE: 916.324.9222
DATE: 5/3/10

COMMENTS:

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, Cal EMA Headquarters.